

CONFIDENTIALITY POLICY



Date Approved by Management Committee:

Signed by D Hains

Date: June 24

Headteacher: Erika Rothlisberger

Review Date: June 26

Introduction

All schools are asked to keep information confidential. This can relate to a variety of issues including family matters, drug use or other dangerous or illegal activities. Confidentiality is a whole school issue therefore it is important that all school staff follow the same policy.

Aims

- To maintain an ethos of trust within the school.
- To protect pupils at all times.
- To reassure pupils that their best interests will be maintained.
- To encourage pupils to talk to a trusted adult if they are having problems of any sort.
- To give clear guidance to all school staff about confidentiality.
- To give staff confidence to deal with sensitive issues.
- To ensure that pupils and parents/carers know that school staff cannot offer unconditional confidentiality.
- To ensure that pupils and parents/carers are reassured that if confidentiality has to be broken, they will be informed first and supported appropriately.
- To ensure that if there are child protection issues then the correct procedure is followed.

Process

- All information held in school is held to adhere to our GDPR policy.
- All information on individual pupils is private and is shared with staff confidentially.
- All social services, medical and personal information about a student is held in a safe and secure place which cannot be accessed by individuals other than school staff.
- Pupils and parents/carers are welcomed into Jigsaw to discuss issues causing concern.
- Jigsaw has three members of staff who are Designated Safeguarding Leads (DSL).
- Child protection procedures are understood by staff and training is undertaken at recommended intervals.
- All staff are aware of some confidential matters to support individuals. Staff will respect the sensitivity of such cases and not divulge information to people unconnected professionally with the individual concerned.
- Information about pupils is shared with parents/carers about their child. Parents/carers do not have access to any other child's books, marks and progress at any time. Information about a child will be shared with a receiving school when a child changes school.
- Photographs of pupils are not used without parents/carers consent.
- Management Committee members do not divulge details about individuals to any person outside of the Management Committee meeting.
- At Management Committee meetings matters such as pupil suspension/exclusion, personnel issues and personal details of any member of the school community will be dealt with in the Headteacher Report. This is not for the knowledge of persons outside

the meeting. Confidential minutes will be kept separately and are not published.

In lessons

- Ground rules and distancing techniques are used where sensitive issues are being addressed.
- Staff will not put pressure on pupils to disclose personal information and will discourage fellow pupils from applying such pressure.

Personal disclosures

- If disclosures from pupils take place at an inappropriate place or time, the member of staff will talk to the pupil concerned privately.
- The member of staff is encouraged to talk to a member of the safeguarding team for advice on suitable actions.

Equal opportunities

- All pupils have the right to the same level of confidentiality irrespective of gender, race, religion, medical concerns and special educational needs. However, staff may need to discuss an individual case with a class or group, permission should be sought with parents/carers first.

Health Professionals

- Health professionals follow their own code of practice when dealing with confidentiality when working in a one to one situation. When working in Jigsaw they are bound by the relevant school policies.